

LIP-9010 Button Layout



Button Guide

1. **Menu:** access the settings for your phone, such as changing the font and display or changing the configuration.
2. **Transfer:** transfer the current active call or access the Program menu while the phone is idle.
3. **Directory:** accesses the private, public and internal phone books.
4. **Speed:** assign or use assigned speed dial numbers.
5. **DND (Do-Not-Disturb):** blocks incoming calls. You can also activate Do-Not-Disturb while the phone is ringing - this terminates the call and the caller will get a busy tone.
6. **Message:** access your voicemail box.
7. **Hold:** place a call on hold – the caller will receive on-hold music or comfort tones.
8. **Headset:** if a headset is plugged in this button allows you to toggle between the headset and handset.
9. **Mute:** mute the call so that the caller cannot hear your voice.
10. **Speakerphone:** toggle the speakerphone On and Off during a call.
11. **Volume control:** adjust the Ring, Headset, Handset, and Speaker volume.
12. **Call log:** a list of calls received, dialed and missed.
13. **Flex keys:** A line, feature or quick dial can be assigned to these 5 programmable buttons.

Phone Directory

Using the Phone Book Directory

Access the stored telephone numbers in your system

Press the **Directory** button followed by one of the following options:
 Enter a minimum of **3 characters** using the phone keypad (A = 2 + 1, B = 2 + 2 etc.)
 Use the navigation key to select a number or a name and press **OK**
 Press **Send**
 Speed Dial (ALL):
 Press the **Speaker** button
 Dial the desired **Speed Dial** number or * to call the last dialed number

Voicemail

Accessing your Voicemail

Press the **Voicemail** softkey (if programmed) or press the **Message** button
 Select **option 3** (Voicemail)
 Enter **Station Number** followed by your **Password**

Listening to Voicemail (Options)

Once you have accessed your voice mail box the following options are available;
 Main Menu:
 Press 1: New Messages
 Press 2: Saved Messages
 Press 8: Set personal greeting & password
 Press #: Disconnect
 Press 0: Operator
 Press 9: Repeat options
 New Message Menu (Based on pressing 1 from Main Menu)
 Press 1: Mew Messages (Press 1 to replay message)
 Press 2: Skip to next message
 Press 3: Delete current message
 Press 4: Forward message to another user
 Press 5: Call back the person who left the message
 Press 6: Skip the current message

Changing System Date and Time (only at the system attendant phone)

Locate your System attendant phone:

Press 0 (Zero) on any Phone, the ringing Phone is the System attendant Phone. If the Phone you dialed 0 from says Invalid, this is the System Attendant Phone. You will need to use this Phone to make the change.

- Press TRANS/PGM button
- Dial 0 4 1
- Prompts for date entry (MM/DD/YY)
- Dial date eg: 102818 (28st October 2018)
- Press HOLD/SAVE or OK button
- Prompts time entry (HH:MM)
- Dial time eg: 1315 (01:15pm)
- Press HOLD/SAVE or OK button

Dealing with calls

Answering an Incoming Call	Lift the handset. To answer a call on another extension that is programmed to one of the phones 5 flex keys, press the flashing flex key <i>before</i> lifting the handset. You can also dial 566 to pick up any handset in your group, or dial *77 and the station number to pick up a handset that's not in your group.
Making an External Call	Lift the handset and press a free flex key allocated to a line, or dial 9 to pick up an outside line. Once you have an outside line, dial your number.
Making an Internal Call	Lift the handset. Dial the extension Number or press the flex key assigned to the contact.
Rejecting a Call	Press the DND button when a call comes in.
Placing a Call on Hold	Press the DND button when a call comes in.

Parking a call

Parking a Call	To park an active external call, press Transfer , dial the park code (i.e. #601 for Park 1), and hang up. To retrieve a parked call, lift the handset from any handset and dial the park code.
Camp On (Call Waiting)	When dialling an extension that is engaged, the Camp On feature allows the station to be notified that there is a call waiting. Press * to wait off-hook or Message to request a call back.

Transferring a call

Transferring a Call	During an active call, press the Transfer button. Dial the extension number, external number or press the programmed flex key. Either speak to the recipient to announce the call, or simply hang up to complete the call transfer.
Returning to Caller from a Transfer	If you are unable to transfer the call, press the Green flashing flex key to return to the caller.

Redialling a number

Call Log	Press the right navigation button. Scroll through the list using the Navigation buttons. To redial a number press the OK button.
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Features

Do-Not-Disturb Makes your extension unavailable	Press the DND key to activate. Press the DND key again to deactivate. Please note that this is not available on the attendant handset.
Ad Hoc Conference Calls 3 way calling	To call the first party, follow "Making an External/internal Call" above for instructions. Once connected press the pre-programmed CONF flex key* once. Call the second party (as above). Once connected, press the CONF flex key twice to connect the calls. *To program a flex key, press Transfer then the key you wish to assign, dial 91 and then press OK .
Programming Call Forward (Routes your calls to another extension/group/speed dial) All these features will override your voicemail functions.	Press Speaker button Press Forward soft key Press 1: Unconditional Press 2: Busy Press 3: No-Answer Press 5: Off-Net Call Forward Press 0: Remote Forward Dial the Extension/Group/Speed Dial/Phone Number Disable a forward by pressing the Speaker button then pressing the Forward soft key, following by pressing the # key

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